

Connect City Church Association Inc.

Privacy Policy

1. Introduction

Connect City Church respect and uphold your rights to privacy protection under the National Privacy Principles contained in the Privacy Act 1988 (as amended).

We collect your personal information to guide, assist and administer your relationship with the Church, to provide any personal ministry and to provide you with information on Church ministries and events.

We only collect information where it is deemed necessary to do so in order to provide quality services to you or where we are required by law to do so (eg. Taxation information).

Without your personal details, we may not be able to contact you or provide you with ministry updates, information and opportunities.

2. Information We Collect

The sort of information that may be collected includes:

- Name and address
- Phone numbers and email addresses
- Family member details
- Communications you have with us (contact forms, letters, prayer requests, etc.)
- Your involvement within ministries in the Church
- Information you provide in online forms

We endeavour to keep your personal information listed above up to date and accurate. We also endeavour in ensuring that your information stays private, is safe from misuse, loss or unauthorised access.

If you require a copy of the information that we collect, please email us at enquiries@connectcitychurch.org.au and include your name alongside valid identification. You can request for us to modify your information if you believe it is not accurate, complete or up to date.

3. Disclosure

The Church will not disclose any personal information about you to any person except,

- (1) on a confidential basis to members of the Church or members who may provide a service to you,
- (2) on a confidential basis to staff and other service providers that the Church may use in day to day operations,
- (3) with your prior consent

4. Data Storage

Your data is collected, stored and managed by a 3rd party service on behalf of the Church, the Church will take all reasonable steps to ensure that your personal information is held securely and disclosed by the 3rd party appropriately in line with the National Privacy Principles.

Your information will be stored indefinitely until request upon deletion of the data. Your data may be stored outside of Australia. You consent to the transfer of your information to providers that may be situated outside of Australia when submitting information to the Church.

Last updated: 30/08/2022

5. Interest-Based Online Advertising and Google Analytics

We use cookies and similar technology to monitor user activity, monitor website performance and marketing purposes. This information is used to enhance your experience, refine website content and find consumer general interest.

Our third-party partners may also use these technologies to identify your browsing interests over time and across different websites to deliver targeted advertisements that have been customised for you.

6. Review of Privacy Policy

This document will be reviewed, revised and updated every 12 months to ensure accuracy and continued compliance to the National Privacy Principles contained in the Privacy Act 1988.

Previous versions of this document can be accessed by contacting us at enquiries@connectcitychurch.org.au. We will respond to the message within 30 days of receiving the email.

7. Make a Complaint

The Privacy Act 1988 has strict rules about how an organisation handles your personal information. If you believe your data has been mishandled, is incorrect, or all other enquiries/issues, please contact a member at enquiries@connectcitychurch.org.au. We will respond to the message within 30 days and will endeavour to find a suitable solution for both parties to resolve the issue.

If the issue is not resolved, you can visit the Office of the Australian Information Commissioner website (<https://www.oaic.gov.au/>) to lodge a formal complaint.

8. Your Responsibilities

You are responsible in choosing whether or not you would like to opt out of using cookies and/or other similar technologies. The ability to opt-out of cookies is available online.